

## *SAP Quality Management*

### *Introduction to ERP*

- *ERP Packages*
- *Introduction to SAP*
- *Functions and Objectives of QM*

### *SAP Navigation*

- *Login*
- *Sessions*
- *SAP Screens*
- *Features of SAP Navigations*

### *QM Overview*

- *Integration of Quality Management in the Supply Chain- process- related overview*
  - *QM in procurement and sales*
  - *QM in production*
- *Insight into QM functions:*
  - *Quality Planning*
  - *Quality Inspection*
  - *Quality Certificate*
  - *Quality Notification*
  - *Quality Control*
  - *Test Equipment Management*

- *Potential for introducing Quality Management in Companies*

### *Quality Planning and Inspection*

- *Managing QM-Specific Basic Data*
- *Sampling Procedures*
- *Master Inspection Characteristics*
- *Inspection Methods*
- *Catalogs*
- *Coding*
- *Inspection Planning*
- *Material Specification*

- *Inspection Plans,*
- *Quality Inspection Process*
- *Inspection Lot Processing*
- *Notification Processing*
- *Defects Recording*
- *Results Recording*
- *Usage Decision*
- *Quality Notification And Sap Business*
- *Workflow*
- *Evaluation Methods In Qm*
- *Reports And Analyses Based On Inspection Lots, Inspection Results, And Notifications*

### ***Quality Management in Logistics***

- *Inventory management with QM, inspection stock, and inspection lot*
- *Goods receipt and goods issue inspection*
- *Inspections of goods movements*
- *Control of the procurement process*
- *Vendor release, model processing (Source Inspection)*

### ***Quality Management in Production***

- *Integration of quality management into manufacturing processes*
- *Sample management*
- *Integration of QM in the production process*
- *Master recipe and QM*
- *Process order and QM*
- *Basics of certificate processing*
- *Inspection point processing based on times or quantities*
- *In process inspection*
- *Final Inspection (Goods receipt from Production)*
- *Test equipment management and integration with Enterprise Asset Management*

### ***Quality Management in Enterprise Asset Management***

- *Equipment Creation*
- *Calibration Task list*
- *Maintenance Plan for Creating schedule of the Inspection*
- *Results recording & Usage decision*



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## ***Quality Management in Sales & Distribution / Quality Certificates***

- *Integration of QM in Sales & Distribution*
- *Planning and creation of quality certificates for finished products including linking of materials from the production chain*
- *Inspection processing during delivery*
- *Customer complaints and returns*